

The ISG team can offer specific programmatic strategies and tactics that have demonstrated positive outcomes in preventing and treating substance use and related behavioral health disorders. Our team literally has decades of hands-on personal experience in a variety of geographies, program environments and roles at the table. Behind the scenes, and in smooth collaboration with leaders already engaged in this process, we bring an independent and steady hand that maximizes optimal resource allocation and establishes effective analytical metrics.

The behavioral health industry is changing in an effort to meet the needs of patient who have more severe substance use issues and more challenging mental health symptoms as well as the downstream impact of these issues on

payer behavior. ISG can provide support to meet the challenges of the new environment with the following services:

- Assisting state and local governments with devising plans to distribute and utilize Opioid Abatement Settlement Funds
- Consulting with for profit and not for profit agencies regarding Opioid Abatement Settlement funds procurement
- Lobbying and Government Relations at Federal, State and Local Levels
- Providing management services at all levels ranging from CEO levels down through clinical directors and program managers (at startup and/or ongoing)
- MD support
 - Recruitment and contracting MDs at startup and ongoing
 - Providing ongoing MD support for Medically Assisted Treatment (MAT) services and/or Medical Director activities
- Program Design and Development and management support at startup and ongoing as required
- Managed Healthcare Contract Negotiation, development, and support
- Healthcare Billing and Collection Activities
 - Complete billing support from revenue capture to collections)
 - Revenue cycle management (cash flow analysis and billing issue resolution)
- Licensing/Credentialing
 - Policy and Procedure Development and Writing for various state and federal requirements and regulations
- Support thru the licensing progress and ongoing support for reviews and compliance
- Accreditation support and management (JCAHO, CARF, or other standards)
- Quality assurance systems development, management, and support
- Clinical support (short term clinical staffing), training and ongoing management and/or support of clinical teams
- Clinical supervision services
- Staff Procurement and Placement Services
 - Development of staffing needs
 - Recruitment and hiring
 - Staff training
 - Providing staff as a staffing agency (full or part time) (initially and ongoing)
- Corporate Filings and Establishment
- Budget Development and writing
- Website Development
- Business Accounting Services
- Behavioral Health Treatment Services
- Telemedicine Services